

Frequently Asked Questions

Weston Park Cancer Charity Transport Service

What is the Transport Service?

Weston Park Cancer Charity is providing a free transport service between the University of Derby, St Helena Campus in Chesterfield and Sheffield Hospitals.

Who can use the Transport Service?

Anyone requiring transport to Sheffield Teaching Hospitals to receive cancer treatment at Weston Park Cancer Centre or the Royal Hallamshire Hospital can use the Transport Service.

What if I cannot travel to the pick-up point in Chesterfield for departure?

If you cannot make it to the pick-up/drop-off point at St Helena Campus but would still like to use the service, we would be more than happy to discuss ways we can help you.

Please get in touch with our Transport Coordinator by calling 0114 553 3330 and select Option Two.

Who pays for the Transport Service?

The service is free to use, it is entirely funded by charitable donations and our drivers are all volunteers.

What if I need to cancel or change my booking?

If you need to cancel or change your booking onto the transport service please call **0114 553 3330, selecting Option Two.**

Will the driver wait for me to have my treatment?

Your driver will wait at the hospital until all passengers have received their treatment before taking you back to the pick-up/drop off point in Chesterfield.

Should your treatment overrun for any reason, please advise a member of hospital staff that the driver needs to be made aware of this. The driver will contact the Transport Coordinator who will make suitable alternative arrangements for your return journey.

Can I bring someone with me?

Due to Covid-19 restrictions, the number of passengers permitted on each bus has been reduced to facilitate social distancing. As a result, we are currently unable

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to accommodate an accompanying person on the Transport Service unless one of the following exemptions applies:

- You have a medical condition or disability which requires reasonable adjustment to enable you to access the service
- You are aged 16 or under.

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